

Case Study

P.J ROOFE - ORDER PROCESSING SYSTEM

For over 30 years, P. J. Roofe specialist catering butchers of Norwich, have supplied quality locally sourced meat and poultry to the hospitality and catering industry in the counties of Norfolk, Suffolk and Cambridgeshire.



The Order Processing System

The requirement was for an order processing system that enabled stock items to be weighed and labelled, order details to be entered and order items processed at work stations. Invoices and delivery notes were required for delivery drivers and order details automatically transferred to the Sage accounts package for account management purposes.



System Details

The system comprises four workstations, each with a programmable weight indicator and a Citizen CLS label printer. The indicators feature a custom scale application and are linked over the Local Area Network to a back office host computer also featuring customer software, enabling it to interface with both the workstations and the central database. Delivery notes and invoices are printed automatically over the LAN to standard office printers for the drivers to collect.



... you took our original concept of what we were seeking to achieve - our wish was to integrate our scales and invoicing system directly to our accounting software and in addition to produce computer generated invoices, labelling and traceability. The programme produced has met our needs and we have benefited greatly from this investment. As the request for data is ever growing, the system provides the information in an easy format.

Peter Rudd — General Manager



Main Features

Some of the main features of the system are:-

- Changes to products and customer details on the database are automatically updated to scales
- Order and order items automatically recorded in to the database
- All orders are sent to Sage Line 50 using the intermediary 3rd party application SQL2Sage, provided by our partners at Red IT

